

Welcome to the Istanbul Global e-Export Summit 2025!

The following **Terms and Conditions** outline the rules for accessing and using the website at [www.igexx.com](http://www.igexx.com) ("Site") and purchasing tickets for IGEXX 2025. By visiting or using this Site, you **explicitly acknowledge, declare, and undertake** that you have read, understood, and agreed to be bound by these terms, and that you will comply with all applicable laws and regulations. You are also expressly informed that **you will be under the obligation to pay if your ticket purchase order is confirmed**.

**ETİD FUAR ORGANİZASYON VE ETKİNLİK TİCARET A.Ş.** ("ETID") reserves the right to update or modify these terms at any time. Updates become effective upon publication on the Site, and users are encouraged to review this page regularly.

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## 1. Ownership and Intellectual Property

The content, design, and software on the Site are owned by ETID and/or its suppliers and protected by Turkish and international copyright laws. Unauthorized use, copying, altering, or distribution of any part of the Site is strictly prohibited.

## 2. Permissible Use

You may use this Site solely for personal and non-commercial purposes, including purchasing event tickets and obtaining information about IGEXX 2025. Unauthorized commercial use is forbidden.

## 3. Legal Responsibility

You agree to act within the scope of lawful and personal use. Any violations, including infringement of third-party rights or intellectual property, are your sole responsibility. ETID accepts no liability for damages resulting from unauthorized use.

## 4. Third-Party Content

ETID is not responsible for the accuracy or legality of any third-party content uploaded or published via the Site.

## 5. Copyright Infringement

If you upload materials, you must ensure that you have the right to do so. ETID will terminate access for users found to be infringing copyright or other legal rights.

## 6. Limitation of Liability

If a court finds any provision unenforceable, the applicable law minimizing ETID's liability will apply.

## **7. Service Disclaimers**

The Site is provided “as is” without warranties of any kind. ETID does not guarantee uninterrupted or error-free service and is not liable for any system issues, including viruses.

## **8. Suspension of Service**

ETID reserves the right to suspend or discontinue the Site or its services at any time without liability.

## **9. External Links**

ETID provides links to third-party websites as a convenience and is not responsible for their content or practices.

## **10. Governing Law**

Turkish Law shall govern any disputes related to this Site. Jurisdiction: Ankara courts and enforcement offices.

## **11. Termination of Use**

ETID may terminate or restrict access to the Site for violations of these terms.

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## **Ticket Sales Terms & Conditions**

### **12. Ticket Sales Agreement**

By purchasing a ticket, you agree to the IGEXX Sales Policy, which is part of this Terms of Use, and confirm all relevant disclosures have been made prior to purchase.

### **13. Authorized Sales**

ETID, through the IGEXX website, is the official and sole authorized intermediary for ticket sales. Tickets are for personal use only and may not be resold or transferred without written permission.

### **14. Ticket Delivery**

All tickets will be sent via email. ETID is not responsible for undelivered tickets due to incorrect email information.

### **15. Lost or Damaged Tickets**

ETID and the event organizer are not responsible for lost, stolen, or damaged tickets. No reissuance or replacement will be made.

## **16. Event Changes**

Event organizers may cancel or reschedule events. ETID will communicate such changes upon notification by the organizer.

## **17. Venue Regulations**

Venue-specific rules apply. Violation may result in removal without refund. ID verification may be required by organizers.

## **18. Right of Withdrawal**

Under Article 15(g) of the Distance Contracts Regulation, tickets are non-refundable except for event cancellation. There is no right of withdrawal once the purchase is confirmed.

## **19. Prohibited Items**

Organizers may prohibit recording devices, food, beverages, or animals in venues.

## **20. Personal Belongings**

ETID is not responsible for loss or damage to personal belongings during the event.

## **21. Limitation of Liability**

ETID's financial liability is strictly limited to the ticket amount paid. No additional costs such as travel or accommodation will be reimbursed.

## **22. Language**

In case of any conflict between language versions, the Turkish version shall prevail.

## **23. Contact & Commercial Communication**

Users can opt out of receiving commercial messages. Contact details are available on the Site.

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## **Additional 2025 Provisions**

## **24. Campaigns and Pricing Rights**

**Ticket discount campaigns are seasonal and time-limited.** ETİD FUAR ORGANİZASYON VE ETKİNLİK TİCARET A.Ş. reserves the right to **determine and update ticket prices at its sole discretion**, without prior notice and at any time.

## 25. No Retrospective Discounts

**Discounts and promotions cannot be applied retroactively** to tickets purchased at standard rates before the promotion period.

## 26. No Refunds Policy

All ticket sales are **final and non-refundable**. No cancellation or refund requests will be accepted, except in cases of official event cancellation or postponement, in accordance with the organizer's conditions.

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By using this Site and purchasing tickets, you accept and agree to be bound by the Terms outlined above. We recommend carefully reviewing this agreement before confirming your order.

Company Title: ECR ETKİNLİK BİLGİSAYAR TEKNOLOJİLERİ A.Ş.

Invoice Address: İstoç 32. Ada No:78-80 Mahmutbey Bağcılar/İSTANBUL

Tax Office: Güneşli

Tax Number: 324 046 9017